

Connecting with our community

We are pleased to present our Annual Report for 2021-2022.

Last year we commented that it was a year like no other as we worked to keep our community safe and healthy, operate with a COVID-19 free workplace and respond to the impact of the COVID-19 pandemic. This year has been a continuation of that.

Several new or expanded initiatives were undertaken during the year, including the High Risk Accommodation Response (HRAR), SACC COVID-19 Vaccination, COVID-19 Testing and COVID Positive Care Pathways. A number of strategic projects were also completed, including replacement of the pool roof at our Bentleigh East site.

A significant event and milestone for Connect Health & Community was our members voting in favour of a voluntary amalgamation with neighbouring community health services; Central Bayside Community Health Services and Star Health, under the principles that: it must be better for clients, better for staff and better for the communities we are here to serve.

More information about the rationale for the voluntary amalgamation can be found at www.voluntaryamalgamation.com.au

We thank our staff, volunteers and supporters for their ongoing contribution and added value they bring to our work. Without them we could not deliver the great level of service that we have been able to.

Amanda Murphy
Chief Executive Officer

Lars Schiphorst
Chair, Board of Directors

Annual Report 2021-2022



Strategic plan 2021 -2022

Vision: Healthy People, Healthy Communities

Purpose: Your health goal is our goal

Values: Respect, Responsiveness, Accountability, Collaboration

Strategic Goals



Growth through opportunity

We will invest to serve our clients



Person Centered

Everything we do is about you



Challenge ourselves to improve

We will be the best we can be

Enablers

Engage with our community

Grow brand awareness

Develop our workforce

Improve our financial capability

Use technology to create efficiency

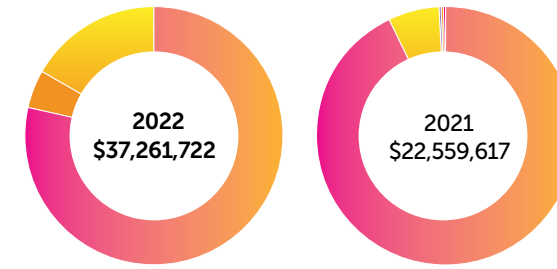
To achieve our strategic objectives the following projects were completed:

- Implementation of Family Violence MARAM (Multi-Agency Risk Assessment and Management) Framework to ensure we have a robust process to respond to family violence risk.
- Child Safe mandatory requirements to protect children and young people from harm and abuse through the establishment of policies and procedures.
- Clinical Handover to develop a standardised clinical pathway for seamless transfer and communication of critical client information.
- Risk Assessment which aligns with clinical handover through the development of a screening and assessment process to identify potential risks of harm and for shared decision making that addresses the client's risk of harm.
- Facility investment projects for our Hydrotherapy pool and our solar panel roof installation.
- Continued business continuity drills to ensure minimal service disruption during changes to COVID response and other requirements.
- Ongoing strategic projects throughout the business to deliver to the three strategic goals.

Strategic priorities for 2019/21 were extended through to December 2022 due to closure of work already underway and the voluntary amalgamation.

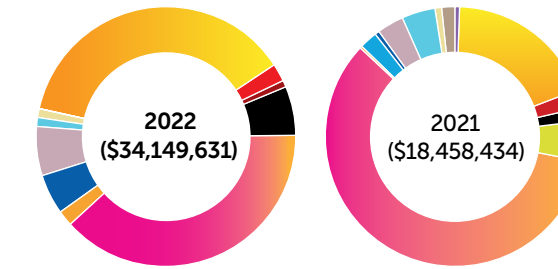
Financial report

Revenue and other income



- Grant funding **\$35,071,953 (2022)** / \$20,909,825 (2021)
- Patient fees **\$1,796,668 (2022)** / \$1,491,954 (2021)
- Interest income **\$29,793 (2022)** / \$50,056 (2021)
- Other revenue **\$363,308 (2022)** / \$46,853 (2021)
- Other income **\$0 (2022)** / \$60,929 (2021)

Expenses



- Advertising Expenses **\$38,098 (2022)** / \$126,990 (2021)
- Agency Temporary Staff **\$13,024,895 (2022)** / \$3,415,186 (2021)
- Computer and Network **\$547,605 (2022)** / \$411,264 (2021)
- Depreciation and Amortisation **\$390,133 (2022)** / \$347,886 (2021)
- Doctor consultation expense **\$1,958,911 (2022)** / \$922,565 (2021)
- Employee Benefits **\$13,187,737 (2022)** / \$10,853,721 (2021)
- Finance Costs **\$5,853 (2022)** / \$7,106 (2021)
- Management Fees **\$23,322 (2022)** / \$32,311 (2021)
- Materials and Consumables **\$681,169 (2022)** / \$435,274 (2021)
- Motor Vehicle **\$126,868 (2022)** / \$74,046 (2021)
- Occupancy **\$1,734,365 (2022)** / \$613,786 (2021)
- Professional and Contractor fees **\$1,884,400 (2022)** / \$784,879 (2021)
- Repairs and Maintenance **\$236,748 (2022)** / \$155,260 (2021)
- Other Expenses **\$309,527 (2022)** / \$278,160 (2021)

Balance Sheet

Assets	2022	2021
Current assets	\$18,673,636	\$15,950,471
Non-current assets	\$1,174,485	\$1,242,410
Total assets	\$19,848,121	\$17,192,881

Liabilities	2022	2021
Current liabilities	\$6,012,599	\$6,284,470
Non-current liabilities	\$340,053	\$530,525
Total liabilities	\$6,352,652	\$6,814,995

Total equity	2022	2021
	\$13,495,469	\$10,377,886

This is an extract of our Audited Financial Statements. A full copy is available on our website www.connecthealth.org.au or call us on (03) 9575 5333 for a copy.

Our services

- Cardiac rehabilitation
- Children's services
- Community nursing
- Community transport
- Counselling (children and adults)
- Dental
- Diet and nutrition
- Exercise groups
- Gambler's Help Southern
- Hydrotherapy
- High Risk Accommodation Response
- Occupational therapy (children and adults)
- Physiotherapy
- Podiatry
- Psychology
- Safe driving program
- Social support groups
- Speech pathology
- Volunteering
- Youth support
- COVID-19 testing
- Vaccination
- COVID Positive Care Pathways
- GP respiratory clinic

We also invest in health promotion activities that enable our community to increase control over, and to improve their health.

Board of Directors



Amanda Murphy CEO Lars Schiphorst Chair Sally Howe Kalpesh (Kal) Desai Micaela Driberg Sally Basser Samantha Kolasa Dr James Campbell Richard Mullaly Stuart Webb