

Volunteer and Community Connections Newsletter

November Special Edition 2020

Inside this Edition

Page 1
*Chief Executive
Officer's Message*

Page 2
*Message from
Interim Chief of
Services*

Page 3
*Message from
V&CC Team*

Page 4
*Compulsory
Vol. Training,
Beyond COVID
Brand Re-engagement
Campaign*

Page 5
*Update from DHHS,
Hydro News
Update*

Pages 6-7
*Our Volunteers
in Lockdown*

Page 7
*Farewell Messages
from Staff—
Andres & Jackie*

Page 8
*Recognising Staff
member Jackie's
55 Years Nursing*

Pages 9-10
*Hydro Pool 30th
Year Anniversary*

Page 11
*New initiative
Connect with
Gather My Crew*

Pages 12-13
*Coronavirus
Re-opening
Roadmap for
Metropolitan
Melbourne*

Page 14
*Vol. Opportunities
Community Event
& AGM,
Important Dates*

Chief Executive Officer's Message

Dear Volunteers,

The warmer Spring weather coincides with welcome news from the Premier about the easing of restrictions. This will see the gradual resumption of groups and services at Connect Health & Community in a 'COVID safe manner', and most importantly having you resume back at the Bentleigh East site. To reduce the risk of transmission of the virus, our staff will continue to work in squad formation until Friday November 6, use personal protection equipment and our facilities remain safe with our screening processes and frequent cleaning.

From November 9, our Hydro Pool will gradually resume for indoor services and we will advise hydro volunteers how the group sessions will be conducted, e.g. limited number of clients in the pool for each session. Social Support and group transport may also resume in the near future and the relevant volunteers will be contacted and advised once we are confident of the ability to resume these groups.

When volunteering at Connect Health, our COVID Safe plan applies, meaning that you will be required to wear personal protection equipment, hand sanitise frequently and have completed the relevant training; to ensure we can provide a safe environment for you, our clients and staff.

We thank the volunteers who, during lockdown, have continued to support our local community, by providing individual community transport for clients, online computer support, assistance at the screening station, as well as making cloth face masks and drawstring bags. We thank you for your commitment and the tremendous support that you provide to improve the lives of people in our community.

We look forward to you joining us for this year's Community Event and Annual General Meeting on November 26. This year's event will be virtual using online video conferencing. Celebrate our community and learn how we are engaging with you to meet our vision of healthy people, healthy communities. We will also be acknowledging our team with Values Recognition Awards and Service Awards. We will also acknowledge volunteer Service Awards.

The Volunteer and Community Connections Team have planned a virtual event for this year's Volunteer Christmas get-together due to restrictions on social gatherings, as well organising a special Christmas gift for you.

Please continue to stay safe by maintaining a physical distance of 1.5 metres from other people, practising good hand hygiene and wear a face mask. It is important to get tested if you have the slightest of symptoms and stay at home until your test result is known.

We will continue to keep you informed in this rapidly changing environment. I look forward to meeting you soon in person.

Best wishes to you all and stay safe and well.

Regards

Amanda Murphy



Our Values: Respect, Responsiveness, Accountability & Collaboration

Message from Interim Chief of Services

I am very pleased to be asked to contribute to the Volunteer newsletter as the new Interim Chief of Services whilst Sally Hoffmann has been seconded into the High Risk Accommodation Response program. I thought this photo was appropriate for the spring carnival season, even if we can't dress up and go out at least I am wearing a hat!

To provide a little bit of background, I have been working with Connect Health and Community since early April assisting with our COVID 19 workforce plan. Before that I was with another Community Health provider who also had fantastic and valued volunteers.

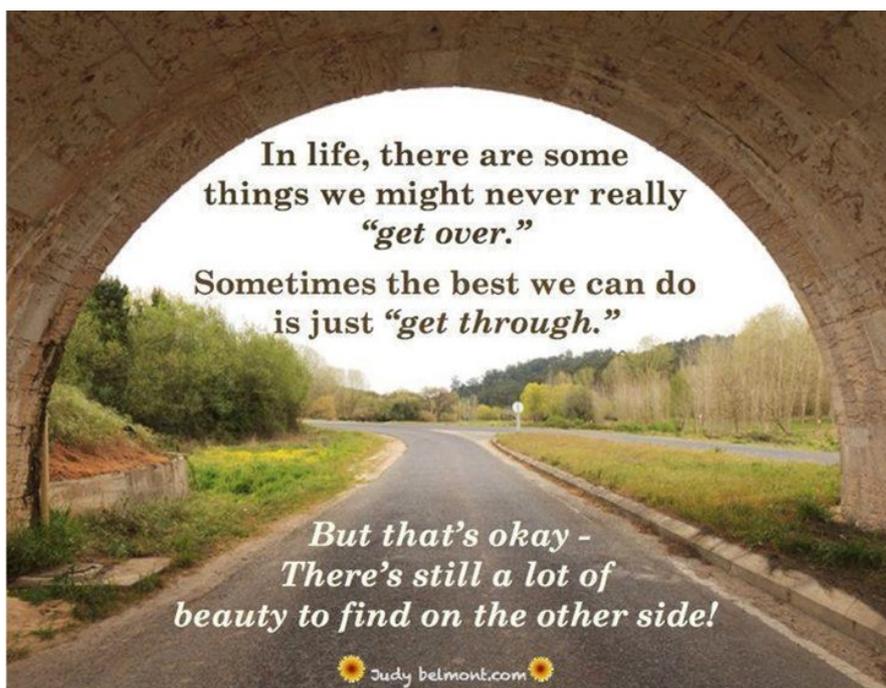


I suppose working with Connect Health and Community directly related to COVID 19 has given me an opportunity to see the impacts of this ever changing and completely new way of working and living. The thing I have noticed most is that we are all very different which we might not have noticed or considered before; in our family lives, social connections, habits and the way we live to name a few. I think the way people have banded together to look after each other, take the time to ask "how are you" (and really mean it) and consider how someone else might be coping is inspiring. I have seen people being more creative to adapt and help others. Our volunteer team keeping you informed and connected is one example.

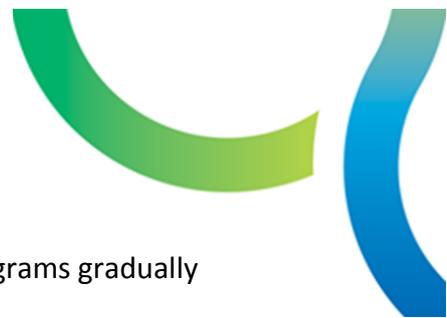
All of the things we took for granted and expected would continue on as normal – have had to change. The way we have had to quickly adjust has not been easy and yet, we have done it. There are things that I will no longer take for granted; looking at a person's face that is in front of me and not on a screen, hearing children squeal in delight as they run around, seeing a smile not covered by a mask and going on a country drive. These might sound like little things and yet, it is the little things I have missed the most.

Take care and look after yourselves, we will get through this.

Jennine Lane



Message from Volunteer and Community Connections Team



We look forward to our volunteers resuming as Connect Health’s groups and programs gradually recommence.

In order to keep you COVID safe, we need all our volunteers to have completed the compulsory training on COVID-19 Infection Control and Hand Hygiene before recommencing. Thank you to those who have already completed the training. For volunteers who haven't, please see instructions/links on page 4. If you have difficulty using the internet, please contact Neera or Kia, who can provide you with a hard copy of the training.

Volunteers who are interested in driving for individual community transport or to assist at the Screening Station, will be required to do Personal Protective Equipment (PPE) training. They will be advised accordingly by VaCC staff.

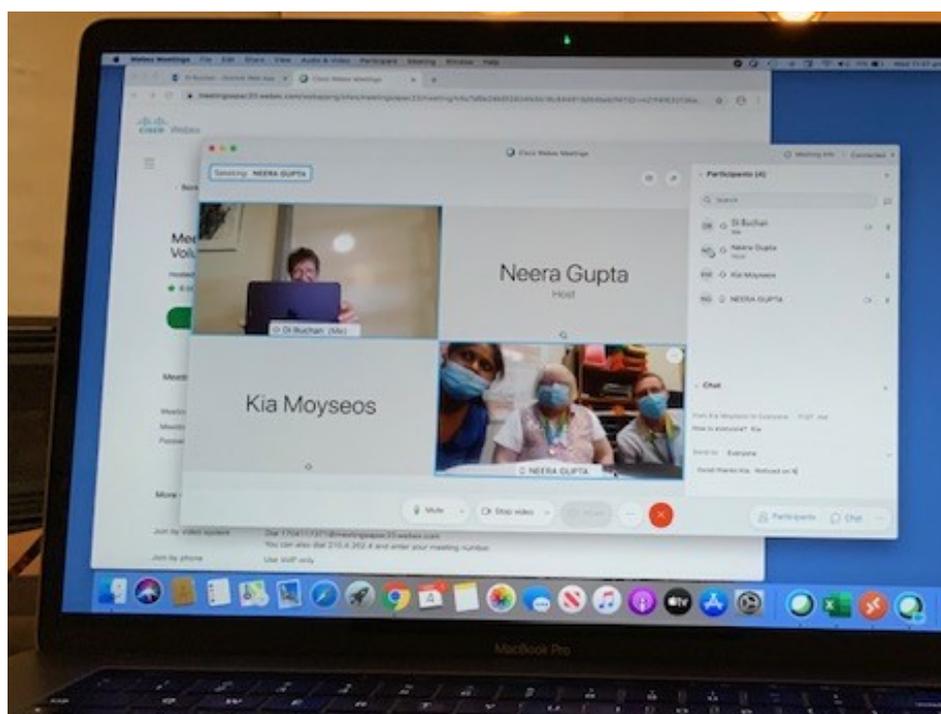
Due to the DHHS restrictions on social gatherings, we will be celebrating the festive season differently this year. We will be hosting a **virtual Volunteer Christmas get-together and chat**, late November/ early December, and will advise you by email. We will also be organising a **special Christmas gift** for you, to be delivered by Santa!! Look out for this in early December.



We look forward to catching up with you all in person in a COVID safe manner.

Regards

Volunteer and Community Connections Team



The VaCC team have been working in squad formation at the East Bentleigh site and remotely — to reduce risk of transmission of the virus. They have been using PPE and maintaining physical distancing requirements.

“Here we are meeting virtually on Webex.”

Compulsory Volunteer Training

See links and instructions below for COVID-19 Infection Control training and by Hand Hygiene Australia on COVID Work Safe-And-Clean Training Program:

COVID-19 infection control training: <https://www.health.gov.au/resources/apps-and-tools/covid-19-infection-control-training>.

There are many training modules on this site. You need to enrol with the COVID-19 Infection Training (last one).

Hand Hygiene training: Click on following link and it will take you to the HHA online training modules: <https://www.hha.org.au/online-learning/complete-a-module>

Select the “COVID Work Safe-And-Clean Training Program” option and click on the START button.

Select the “Click here to register for training” option as you need to register first before you can commence the training. When you register, you’ll be sent an email and prompted to set up a password so you can access the training module.

At the conclusion of this training, there is a quiz to complete. All 10 questions must be answered correctly. If you don’t achieve 100%, you’ll be prompted to repeat the training module.

Please take a copy of your certificate on completion and send to Neera or Kia.

Beyond COVID 2020 — BRAND RE-ENGAGEMENT CAMPAIGN

Background

With a move out of lockdown, it is essential to maintain trust and re-engage our lapsed client base, and build awareness in the broader community of what we have to offer. Re-asserting our position as a local provider of quality health services will bring forward re-engagement, motivating clients and referrers into action.

Connect Health & Community is:

- Putting client health and safety first
- Open and providing range of quality health services
- Providing some services in different ways than before COVID
- Part of your community for 45 years

Communication Objectives:

- Grow client referrals
- Increase brand awareness
- Improve customer retention

Campaign overview:

- Letterbox distribution
- IGA display
- Social media

100,000+ in 12 weeks



Volunteer and Community Connections

November 2020

Page 4

Update from DHHS

Summary of the Premier's announcement:

- All retail opens from 11.59pm Tuesday 27 October, increased limits on indoor and outdoor gatherings, wearing masks
- Restaurants, hotels, cafes and bars will reopen (with restrictions)
- Beauty, personal services, tattooing will reopen
- Outdoor community sport for U/18 and outdoor non contact sport for adults allowed
- Four reasons to leave the home removed

For detailed information re Metropolitan Melbourne moving to Third Step restrictions from 11:59pm on 27 October, see pages 12—13 in this newsletter.

From 11.59pm November 8:

- No 25 km limit
- No ring of steel between metro Melbourne and regional Victoria (state joined up again)
- Gyms open with max of 20 people and 8m² per person
- Indoor dining to a maximum of 40 people
- Indoor pools up to 20 people
- Accommodation reopens

We anticipate further announcements over the coming weeks and we will continue to update you as more information is released.

Hydro News Update

Here is the good news you have been waiting for — from **November 9**, our **Hydrotherapy Pool** will gradually **resume** for indoor services, and we welcome our clients and volunteers back to the pool.

Here are answers to questions you may be asking:

- Will volunteers be allowed in the pool? [This will be determined, but unlikely for the moment.](#)
- How many clients will be allowed in the pool for each session? [We do not know, this will be determined by Government restrictions which are still to be released ... but likely 10-12 clients.](#)
- Do clients and volunteers need to stay 1.5 metres away from each other? [Yes, on land but in the water distance restrictions do not apply ... but it is expected that everyone distance where possible.](#)
- Are clients allowed to use the change rooms while maintaining physical distancing? [This depends on Government restrictions which are still to be confirmed.](#)
- Will each client and volunteer be screened at the entry to the pool? [Yes, everyone will be screened at the entrance to the pool.](#)
- Do clients/volunteers have to wear face masks while in the water/out of water? [Yes, volunteers are required to wear masks both in and out of the water, clients to wear masks out of the water, but clients don't need to wear masks in the water.](#)

We will keep you updated re changes to Hydro and how these will impact on our volunteers.

Our Volunteers in Lockdown

I would like to share with our group, I replanted succulents for indoor this weekend. I hope everyone is well and safe. Keep smiling and remember there is nothing permanent in this world even Covid19. Freda S.

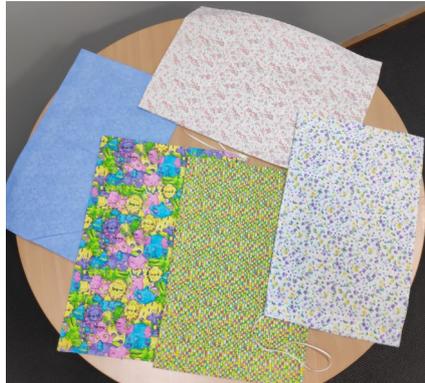


Thank you to Pam F who has been busy making drawstring bags for the Bayside Community Emergency Relief initiative (BCER) — comfort packs for children from Domestic Violence Homes.



Our Volunteers in Lockdown

Thank you to volunteer Jenny R who has continued working hard, making more drawstring bags for BCER, while under lockdown.



Farewell Messages from Staff — Andres

Just wanted to leave a short farewell message to all of you.

I'll always remember any short/long moment shared together and I wish always the best!

Happy Christmas and New year in advance. Let's hope the pandemic will be over sooner rather than later.

I am relaxing in Brighton during the summer.

Andres C.,
Business Improvement Manager



I am relaxing in Brighton during the summer. Andres

Farewell Message from Jackie

Dear Volunteers and Coordinators,

God bless you all. I love you all. You will forever have a place in my heart.

I say bye for now as I retire from Connect Health & Community at the end of October. Thank you all.

It has been my privilege and pleasure to know and work with you, many of you, for over a decade. It has been very rewarding to see the difference made in our communities with the many collaborative partnership programs delivered including; Southland Striders Mall Walk, Falls Prevention Peer Education, Nordic Walking, Walking, Tai Chi, Strength Training, Auxiliary, hydrotherapy and the covid-19 response work. Without you, the volunteers and the Volunteer Coordinators, we could not achieve the great outcomes we do at Connect Health & Community.

I am so proud and humble to have shared my journey at Connect Health & Community in my roles of Health Promotion Coordinator and Community Health Nurse, with you. I have many beautiful memories. A journey filled with fun and friendship, I thank you.

Wishing you strength, beauty and peace each day.

Love
Jackie



Recognizing Staff Member Jackie's 55 Years Nursing

At our Annual General Meeting in 2016, Jackie Gleeson was recognized for 55 years Nursing – 'Nursing legend'!

Jackie followed the afterschool pathway common to many girls from the country areas of Victoria and South Australia in the early 1960's and travelled to Adelaide as a very young woman to undertake her General Nursing training at the Royal Adelaide Hospital, in the early 1960s. This was in the day of 'living in' the nurses home, starched aprons and caps, probationary nurses, sisters and matrons, strict hierarchy, strict infection control, invalid cookery and countless rules and regulations on every aspect of a nurses conduct.

Her experiences here would have included care of the complete spectrum of the local community – young, old, strangers, locals, the minor health issues thru to the dying... Then, still as a young nurse, she came to Melbourne and 'did her mid' at the 'Women's (Royal Women's in Carlton) – another famous hospital that took its work and mission very seriously and trained this into its students – again the joy and the tragedies, the good births, and the sad births. All clearly formed a foundation that has endured and informed Jackie's lifelong nursing career and her absolutely unique perspective and approach to her life and work. This was followed by work as an international nanny. This included much European jet setting and cosmopolitan socializing, including a famous dance episode on the stage of the infamous musical 'Hair'.



Jackie lives in our local memory since her arrival at Chadstone Community Health Centre in the late 1980s as a Community Health Nurse, followed by the distinction of being the first female CEO. Jackie was part of a strong group of advanced practice community nurses, a number of whom went on to work in very senior nursing roles, and in the small world of Melbourne nursing they recall working with her very fondly and with unanimous regard and great respect, always accompanied by a laugh. In local living nursing memory - 'Our Jac' has always been a nursing role model.

Jackie came to Bentleigh Community Health now Connect Health & Community, on 22 February 2001. Working as a community nurse, then Health Promotion Coordinator she has always exuded great passion for her work, and the well-being of clients and colleagues, and is widely known for this across many domains of healthcare from acute thru community and the volunteer work area. Jackie has been busy and energetic in Rotary for decades, one of the first women in the world to be inducted to Rotary, and delivered decades of health oriented service, including the Rotary Australia Overseas Aid Fund – Rotarians Against Malaria, Prostate health Promotion, and managing Vocational Service Awards for students.

Jackie has lived a nursing life, caring for her colleagues, her family and friends, and her church and wider community. So many have always benefited from her expertise and enthusiasm, Jackie lives her faith and vocation, and has been legendary for decades, with a great deal of individualized detailed healthcare delivered to the masses, all of whom know that if they need help, Jackie will try and help. If she doesn't know the answer she will find it out for them! And if anyone is sick – Jackie will deliver food (often a Browns quiche) and prayers. She has the 'memory of an elephant' for details, relatives, connections, Jackie received a Centenary Medal in 2000 for service; to church, health, Rotary.

For many years when the phone rang at 4.30 on Friday afternoon the ACAT Team knew it would be Jackie with referrals. She was a client magnet! And thousands have been extremely grateful for this, and the timely referrals she has made for them – from BBCH, patients, staff, volunteers, local community, wider community, and the homeless. The latest challenge in community care for all of us is MAC, and Jackie is now advising many people on just how to manage the process! Single handedly she has probably referred more people for appropriate healthcare than any other worker in local history. From the local councils, through GP divisions, Medicare locals, schools, homeless agencies, non-government agencies, charitable organizations, ACAT teams and Citizens Advice, Jackie knows so many, and is well known and loved in return. She is almost certainly the last of her PTS school still active and identifying as a nurse, still more passionate and up to date on healthcare than the majority of her colleagues decades younger, a fashion leader for all of us, and a lifetime of service to her community – a inspiration for all of us, especially other nurses. We all owe her a very large thank you.

Reflections; Times have changed over the course of Jackie's nursing career, and she has certainly been a trailblazer! A lifetime of service and caring for her patients, family and community, with unfailing generosity of spirit.

Words from nurses;

Endlessly professional, an amazing mind, interested in people, passionate, energetic, vital, positive, empathetic, enthusiastic, living with grace and faith, loyal, helping, socially responsible, encouraging, determined, tenacious, social, gregarious, networker par extraordinaire, loved, well dressed, FUN & STYLISH .

Royal Adelaide Hospital should be very proud of their alumni - the local nursing community certainly is!
Jackie was a Gold Medalist when she graduated in 1964.



Volunteer and Community Connections

November 2020

Page 8

Hydrotherapy Pool 30th Year Anniversary



At Connect Health we celebrate the Hydrotherapy Pool's 30th Year Anniversary. The pool has provided many benefits to clients and volunteers over the years. Exercising in the pool has helped with injury recovery, rehabilitation and fitness training. The warm water has supported the body, improved stability, provided resistance for strength training, promoted circulation, helped muscle relaxation and decreased pain. Apart from physical benefits of hydrotherapy there are also the psychological benefits which can include relaxation due to warmth and weightlessness, increased feeling of health and wellbeing, increased self-confidence and improved mood through positive interaction with other clients and volunteers.

The pool is currently open for individual client sessions. We look forward to the gradual resumption of hydrotherapy group activities from November 9, 2020.

Hydro Pool History

In 1987, a public fundraising appeal was launched for a Southern Regional Community Hydrotherapy Pool, to be located at the Health Centre. A deputation from the Health Centre to the Hon. David White resulted in an allocation of \$200,000 from the State Government towards the construction costs, with construction of the pool commencing in 1989.

The Hydrotherapy Fundraising Committee worked extremely hard over four years to raise funds for the pool. The Bentleigh Rotary Club contributed \$75,000. The Hydrotherapy Auxiliary contributed \$22,800 to the pool fund and continued to work to maintain the pool with required equipment. The final cost for construction was \$850,000.

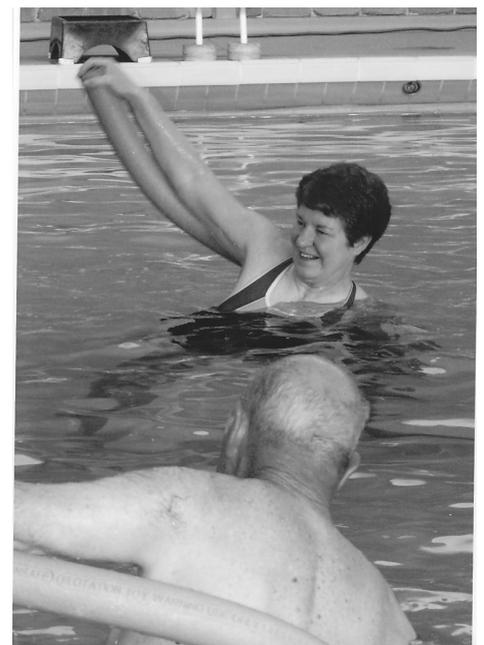
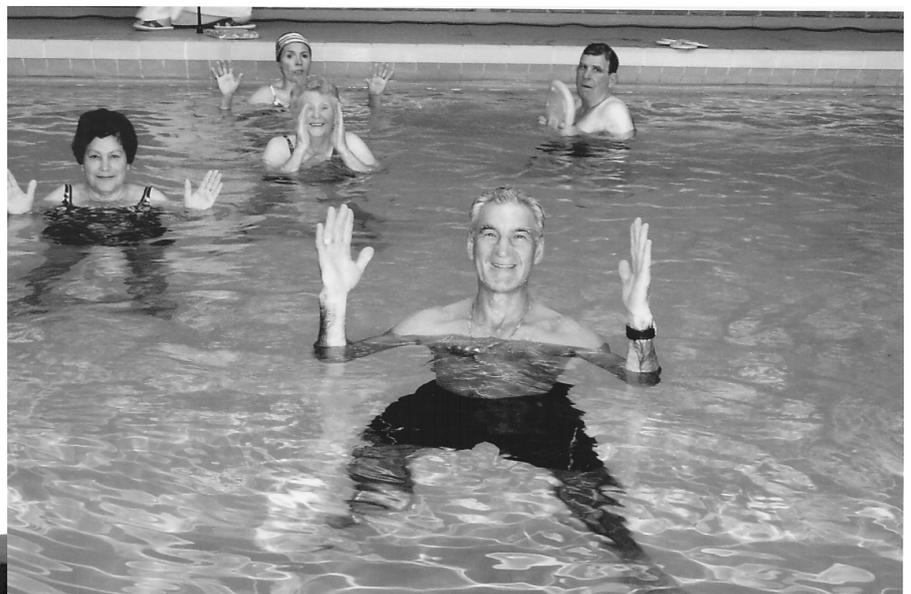
In March 1990, the pool was opened to clients on 19th March, 1990. The Hydrotherapy Auxiliary members requiring hydrotherapy treatment enjoyed the comfort of the heated pool and facilities. On 27 June 1990, the pool was officially opened by the then Minister for Health, the Hon. Caroline Hogg.

In 1990, sincere thanks was extended by Moira Dwyer, President of EBCHC's Board of Management, to all the organizations and individuals who contributed towards the cost of the Pool — "this has been a mighty community effort". Recognition was also made to the Centre's Physiotherapists during the period of construction of the Pool and to the Architects, for their contribution.



Hydrotherapy Pool 30th Year Anniversary

Memories from the Pool — in 2005, some of our long-term volunteers in action, and they are still active today!!!



New initiative — Connect with Gather My Crew

Find My Crew is a new platform that safely and securely links people needing help with people from their neighbourhood who are willing and able to provide help (local crews). Funded by the Victorian State Government, and powered by **Gather My Crew**, local community groups will be able to register a 'community support crew' to be mobilised to provide support to people in need within their neighbourhood. Mindful of needing to be COVID-safe, the platform will start with the coordination of 'low risk' help such as the provision of food (meals), garden maintenance and social connection.

Connect with Gather My Crew — Information Session

Connect with Gather My Crew can help groups/organisations coordinate volunteers, attract new volunteers or members, and help local people impacted by COVID-19. Funded by the State Government and developed in partnership with Bayside LGA, **Connect with Gather My Crew** links people needing help with local people who are willing and able to provide help.

Community organisations can register a 'support crew' that can be mobilised to provide help to people in need within their neighbourhood (eg. meals, garden maintenance and social connection). As part of this program, organisations will get **FREE ACCESS** to volunteer coordination technology, online training, safety checks and insurance.

Gather My Crew would like to invite local groups to an online information session. These will be held on **Thursday 5th November at 10am** and **Tuesday 10th November at 2pm** (Zoom details below).

Contact **Susan** on hello@gathermycrew.org to register your interest in attending an information session and visit their website to learn more: <https://www.gathermycrew.org.au/connect/>

Connect Information Session C - Bayside, Thursday 5th November @ 10am

<https://zoom.us/j/95729560069?pwd=TjAwTHlrbzhaTEgwOTdtaDFCcWNLZz09>

Connect Information Session D - Bayside, Tuesday 10th November @ 2pm

<https://zoom.us/j/92654516447?pwd=Z056WnFsa1pKUnV0Z2RyaEdDc3Nadz09>

Gather My Crew, the Melbourne-based charity developing the platform, provides online education, training, governance structures and 'purpose-built technology' to support the safety and security of this program. To find out more information please visit: <https://www.gathermycrew.org.au/find-my-crew/>



Referrer

I want a trusted way to get extra support for my client that I cannot access anywhere else.



Support Crew 'Lead'

I want to contribute in a meaningful way. I am ready to take the lead and commit to coordinating a community support crew.



Support Crew Member

I have some free time and want to help my community. I just need to know what to do and when to do it.



Person needing help

I need help and I will accept help if it comes from a safe and trusted source.



Coronavirus (COVID-19) reopening roadmap: metropolitan Melbourne

Mapping metropolitan Melbourne's pathway to 'COVID Normal' for work, education and living.

Staying safe

- As restrictions ease it is more important than ever that we take steps every day to keep ourselves and others safe. The steps below can help protect you from coronavirus (COVID-19).
- Stay safe as restrictions ease by washing your hands regularly, wearing a face mask when you leave home, coughing and sneezing into your elbow, and keeping at least 1.5 metres from others.
- Keep your friends and family safe by meeting outdoors. There is a lower risk of spreading coronavirus (COVID-19) between people if you are outdoors. Groups of up to 10 people will be able to meet outdoors.
- Face masks must be worn by all Victorians when they leave home, unless they have a lawful exception.
- If you have symptoms of coronavirus (COVID-19) get tested and stay home. Stay at home if you feel unwell.

Restrictions easing from 11:59pm 27 October 2020

Metropolitan Melbourne moves to Third Step restrictions from 11:59pm on 27 October. This means:

- There are no restrictions on the reasons to leave home. If you live in metropolitan Melbourne you can still only travel 25kms.
- If you can't work from home, you can go to work, and you do not need to carry a permit. However, you still need a permit to travel between metropolitan Melbourne and regional Victoria for work or study. If you can work from home, you must continue to work from home.
- You can see friends and family outdoors in a public place in a group of up to 10 people.
- You can have up to two people from the same household visit you at your home. You can only have one visit a day – this means once a day you can visit someone's home or have them visit you at your home. Children and dependants are not included in this cap. The two people must be from the same household and visit together. You can only visit people within 25km of your home. It is strongly recommended you keep your mask on when visiting friends and family. By wearing a mask, you can help keep them and you safe.
- Shops can open. While shopping you need to respect the limit of allowed patrons in a shop. This limit on patrons is in place to ensure everyone in the shop can keep 1.5 metres distance.
- Personal care and body art services can open. They can only offer services where the customer can wear a face mask during the entire service. Home-based businesses may also open, as long as they meet the required COVIDSafe rules.
- Cafes and restaurants will open, with limits of people - 20 indoors (10 per indoor space) and 50 outdoors. Business owners can find more information on current restrictions and how to keep their staff and customers safe.



Coronavirus (COVID-19) reopening roadmap: metropolitan Melbourne ... continued

Metropolitan Melbourne moves to Third Step restrictions from 11:59pm on 27 October. This means:

- Non-contact sport outdoors can resume for adults. Non-contact means you must be able to keep 1.5 metres between everyone. Sport is limited to the minimum number of people to needed to play. For example, cricket may be played with two teams of eleven players and the necessary coaching personnel and umpires.
- For people aged 18 and under contact and non-contact sport outdoors can resume. Sport is limited to the minimum number of people needed to play.
- You can exercise outdoors in a group of up to 10 people. A trainer is allowed in addition to this limit.
- You can have an outdoor wedding with up to 10 people. This limit includes the couple and two witnesses. It doesn't include the celebrant or photographer. If a wedding is held at a private residence, private gathering restrictions apply.
- Funerals are allowed with up to 20 people. This limit doesn't include babies under 12 months of age, or the people required to conduct the funeral. If a funeral is held at a private residence, private gathering restrictions apply.
- Outdoor religious gatherings near a place of worship for up to 20 people plus a faith leader are allowed. Indoor religious ceremonies are allowed with up to 10 people plus a faith leader. While attending a religious gathering or ceremony there are steps you need to take to keep yourself and others safe including not sharing food, drink or items.
- Some outdoor entertainment venues can open.
- Accommodation remains closed for the purposes of holidaying.
- Retail, hospitality and certain entertainment venues will be able to have staff onsite to prepare for reopening from 26 October. This should be limited to the number of staff required. Permits will not be required for these workers.
- Restrictions on travelling into regional Victoria remain. Businesses including hospitality, personal services and tourism venues in regional areas must continue to check IDs. Gyms are also now required to check place of residence before providing services.
- Face masks are still required when leaving home.
- Workforce capacity limits on manufacturing, construction, medical, pharmaceutical and PPE supply sectors are removed. Site visit limits on specialist contractors are also removed.
- Tours in outdoor spaces may resume with groups of up to 10 people, plus the minimum number of people required to conduct the tour. Tours in indoor spaces are not permitted.
- Tour transport is permitted in open air vehicles, for groups of up to 10 people, plus the minimum number of people required to conduct the tour.

<https://www.coronavirus.vic.gov.au/coronavirus-covid-19-reopening-roadmap-metro-melbourne>

Volunteer Opportunities



Packing of Christmas end of year gifts — are you available to help with packing end of year gifts for vulnerable people in our community? If so, we would love to hear from you. Register your interest at community@connecthealth.org.au

Connect Health Community Event and Annual General Meeting — virtual event on Thursday 26 November 2020 — Community Presentation at 4:30pm & Annual General Meeting at 5:00pm
Join the virtual meeting from the link in the email invitation. **RSVP:** 13 November 2020 by accepting the meeting invite.

Dates to make note of:

Group activities — Hydrotherapy to resume on **November 9, 2020**

Social Support and group transport — to be advised

Volunteer Christmas Get-together—Virtual event

Date & time to be confirmed

Public Holidays in 2020

Friday 25 December Christmas Day

Monday 28 December Boxing Day

Last Day for Volunteers:

Friday 11 December 2020

Volunteers Recommencing:

Monday 11 January 2021

Connect Health Closure and Recommencing:

Closure: Wednesday 23 December 2020 at 4 pm

Recommencing: Monday 4 January 2021

National Volunteer Week 2021

Monday 17 May – Sunday 23 May 2021

Public Holidays 2021

Friday 1 January New Year's Day

Tuesday 26 January Australia Day

Monday 8 March Labour Day

Friday 2 April Good Friday

Monday 5 April Easter Monday

Sunday 25 April Anzac Day

Monday 14 June Queen's Birthday

TBC (subject to AFL schedule) Friday before AFL Grand Final

Tuesday 2 November Melbourne Cup Day

Saturday 25 December Christmas Day

Sunday 26 December Boxing Day

Monday 27 December Additional PH for Christmas Day

Tuesday 28 December Additional PH for Boxing Day

Connect Health's

Vision: Healthy People, Healthy Communities

Purpose: Understand and meet the health needs of the community as a socially responsible business

Values: Respect, Responsiveness, Accountability & Collaboration

Main Site Address:

2A Gardeners Road Bentleigh East 3165

Postal Address

PO Box 30 Bentleigh East 3165

Website: www.connecthealth.org.au

Facebook: <https://www.facebook.com/connecthealth.org.au/>

Instagram: https://www.instagram.com/connect_health/

Volunteer and Community Connections Team

Volunteer Services: *currently in squad formation*

Neera: Monday, Wednesday & Friday, one week at East Bentleigh site, one week remotely

Kia: Tuesday, Thursday & Friday remotely

Phone: 9575 5312

Email: community@connecthealth.org.au

Community Transport – Individual: *currently in squad formation*

Bill: Monday, Wednesday & Friday, one week at East Bentleigh site, one week remotely

Di: Tuesday, Wednesday & Thursday remotely

Errol: Monday—Friday, one week at East Bentleigh site, one week remotely

Phone: 9575 5386

Email: communitytransport@connecthealth.org.au

Volunteer and Community Connections

November 2020

Page 14